

4.14 Cookies Policy

Charity Name: FOUNTAIN COMMUNITY PROJECT (FCP)

Charity Number: 1206682

Legal Structure: Charitable Incorporated Organisation (CIO)

Registered Address: Clody House, 1st Floor, Suite A, 90–100 Collingdon Street, Luton, LU1 1RX

Date Created: 23 January 2023

Last Updated: 01 May 2026

1. POLICY STATEMENT

Fountain Community Project uses cookies and similar technologies on our website in accordance with the Privacy and Electronic Communications Regulations (PECR) and UK data protection law.

Cookies are used to ensure the website functions securely, to improve user experience, and to help us understand how visitors engage with our content. We are committed to transparency and user control in relation to all non-essential cookies.

This policy should be read alongside our Privacy Policy.

2. WHAT ARE COOKIES?

Cookies are small text files stored on your device (computer, tablet, or mobile) when you visit a website. They allow websites to function efficiently and provide information to the website owner.

Cookies may:

- Enable core website functionality
- Improve security and performance
- Remember user preferences
- Help analyse how the website is used

Cookies do not give us access to your device, files, or personal information stored on your system.

3. TYPES OF COOKIES WE USE

We categorise cookies as follows:

1. Strictly Necessary Cookies

These cookies are essential for the operation of the website.

They enable functions such as:

- Page navigation
- Security features
- Form submissions
- Access to protected areas (if applicable)

These cookies cannot be switched off in our systems, as the website would not function properly without them.

2. Performance and Analytics Cookies

These cookies help us understand how visitors use our website.

They may collect information such as:

- Pages visited and time spent on pages
- Navigation patterns across the website
- Error messages or performance issues

All data collected is aggregated and anonymised and is used solely to improve website performance and user experience.

3. Functionality Cookies

These cookies allow the website to remember choices you make, such as:

- Form inputs
- Preferences
- User settings

They enhance usability but are not strictly necessary for website operation.

4. Third-Party Cookies

Some content or services on our website may be provided by third parties, such as:

- Embedded forms
- Maps
- Analytics providers

These third parties may set their own cookies. We do not control these cookies and recommend reviewing their respective privacy policies.

4. HOW WE USE COOKIES

We use cookies to:

- Ensure the website operates safely and efficiently
- Maintain core website functionality
- Analyse usage patterns to improve services
- Enhance user experience and accessibility
- Support service development and reporting

We do not use cookies to collect sensitive personal data, nor do we use cookies for automated decision-making or profiling.

5. COOKIE CONSENT (PECR COMPLIANCE)

Where required by law, we obtain your consent before placing non-essential cookies on your device. When you first visit our website, you may be presented with a cookie banner allowing you to:

- Accept all cookies
- Reject non-essential cookies
- Customise your cookie preferences

You can change or withdraw your consent at any time through your browser settings or website cookie controls (where available). Essential cookies do not require consent as they are necessary for website operation.

6. MANAGING AND DISABLING COOKIES

You can manage cookies through your browser settings at any time.

Most browsers allow you to:

- View stored cookies
- Delete cookies
- Block cookies from specific websites
- Block all cookies (may impact website functionality)

For guidance, refer to your browser's help documentation.

7. THIRD-PARTY SERVICES

Where we use third-party services (such as analytics or embedded tools), those providers may process data independently under their own privacy policies.

We encourage users to review third-party privacy and cookie policies where applicable

8. CHANGES TO THIS POLICY

We may update this Cookie Policy periodically to reflect:

- Legal or regulatory changes
- Updates to ICO guidance
- Changes in website functionality or tools used

Any updates will be published on this page with a revised effective date.

If you have any questions about this Cookie Policy or how we use cookies, please contact:

 info@fountaincommunityproject.org.uk
