

4.15 Accessibility Statement

Charity Name: FOUNTAIN COMMUNITY PROJECT (FCP)

Charity Number: 1206682

Legal Structure: Charitable Incorporated Organisation (CIO)

Registered Address: Clody House, 1st Floor, Suite A, 90–100 Collingdon Street, Luton, LU1 1RX

Date Created: 23 January 2023

Last Updated: 01 May 2026

1. POLICY STATEMENT

Fountain Community Project is committed to ensuring that our website, services, and communications are as accessible and inclusive as possible.

We recognise our responsibilities under the **Equality Act 2010** to make reasonable adjustments for disabled people and to ensure that no individual is placed at a substantial disadvantage when accessing our services.

We are committed to continuous improvement in accessibility and inclusion across all areas of our work.

Our Commitment

We aim to ensure that:

- Our website is clear, easy to navigate, and usable for as many people as possible
- Information is presented in a simple, readable, and accessible format
- Services are accessible to individuals with a range of needs and abilities
- Reasonable adjustments are made where required to support access to services
- Barriers to participation are identified and reduced wherever possible

Website Accessibility

We aim to design and maintain our website in line with recognised accessibility standards, including the **Web Content Accessibility Guidelines (WCAG)** where reasonably practicable.

This includes:

- Clear text formatting and structure
- Readable font sizes and colour contrast
- Compatibility with assistive technologies where possible
- Logical page layout and navigation
- Avoidance of unnecessary complexity in content

2. REASONABLE ADJUSTMENTS

We are committed to making reasonable adjustments where needed, which may include:

- Providing information in alternative formats upon request
- Offering support via telephone or email communication
- Adjusting service delivery methods where appropriate
- Taking individual accessibility needs into account when engaging with services

3. THIRD-PARTY CONTENT

Some parts of our website may include third-party tools or embedded content (such as maps, forms, or external services). We do not control the accessibility of these third-party services but aim to select providers that meet good accessibility standards where possible.

4. FEEDBACK AND ACCESSIBILITY ISSUES

We welcome feedback on the accessibility of our website and services. If you experience any difficulty accessing information or using our website, please let us know so we can improve.

✉ info@fountaincommuniyproject.org.uk

We aim to respond to accessibility-related requests promptly and make reasonable efforts to resolve issues.

5. CONTINUOUS IMPROVEMENT

We are committed to regularly reviewing and improving accessibility across our digital platforms and services. This includes taking into account:

- User feedback
 - Changes in accessibility standards
 - Best practice guidance
 - Organisational learning and development
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